



Additional Terms & Conditions for Unlimited Call Bundles

Last Updated: 9th July 2018

This document outlines the additional Terms & Conditions that apply to all users of our Unlimited Call Bundles. By using our Unlimited Call Bundles, you are agreeing to these additional terms and conditions as well as the conditions outlined in our *Standard Terms & Conditions of Service*.

Our Unlimited Call Bundle is designed to allow you to use your phone to make calls without having to worry about the bill. To allow us to do this, we have to impose a few restrictions.

Each user making calls must purchase an extension with an Unlimited Call Bundle. We do not permit the use of PBX systems or other mechanisms to allow multiple users or devices to share a single extension.

- Calls must be voice calls.
- Calls must be initiated by a human.
- Calls must be made from a regular telephone, softphone, or mobile phone.

Unlimited Call Bundles are intended for normal business calls. The following uses are specifically prohibited:

- Telemarketing
- Automated, continuous, repetitive, or sequential dialling
- Use by call centres
- Permanent or continuous calls
- Fax or data calls
- Calls without human conversation
- Resale or use by anybody other than the customer
- Unsolicited, nuisance, harassing or illegal calls
- Permanent call forwarding

This list is not necessarily complete. We reserve the right to investigate calling patterns, and at our sole discretion, terminate any unlimited calling service if we believe the use is unreasonable or does not fall within a normal business pattern of usage.